

Two pioneer retrofit case studies

a two-family residential building and an office unit

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Introduction

João Gavião

- Architect
- Certified Passive House Designer
- Passive House trainer
- Founding member of Passivhaus Portugal Association



Introduction - two case studies

Casa da Palmeira



✓ The first retrofitted building to obtain the Passive House Classic certification in Portugal

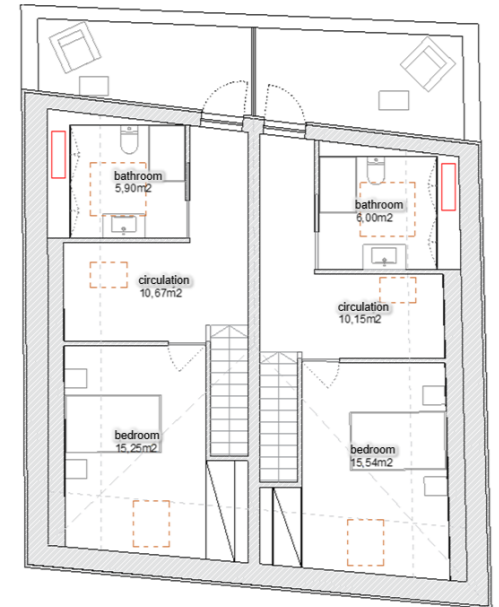
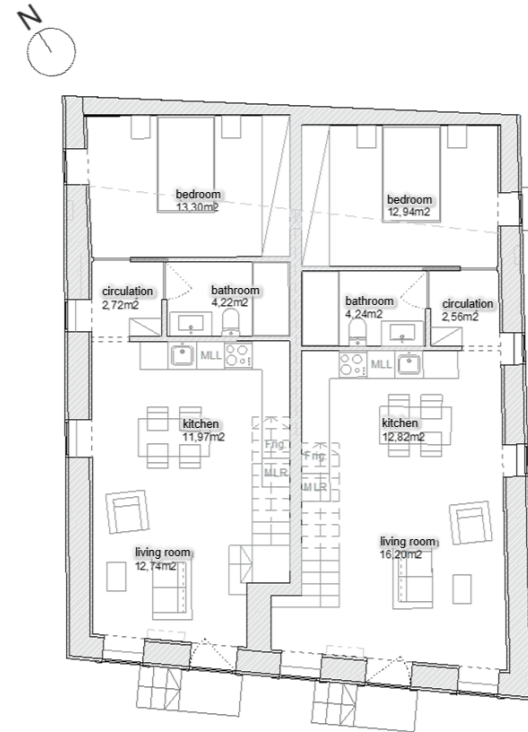
nZEB office +



✓ The first EnerPHit Certification in Portugal
✓ The first non-residential unit to obtain the EnerPHit Unit Certification worldwide

Case study 1: “Casa da Palmeira”

- Location: Ílhavo, Portugal
- Two-family house
- Full electric
- TFA: 142 m²
- Operation/monitoring started: January 2023
- Period analyzed: January 2023 – January 2025



Case study 1: "Casa da Palmeira"



Existing building

Case study 1: “Casa da Palmeira”



During the construction

Case study 1: "Casa da Palmeira"



During the construction

Case study 1: “Casa da Palmeira”



Texugo The Cat, “the construction supervisor”

Case study 1: “Casa da Palmeira”



After the retrofit

Case study 1: "Casa da Palmeira"

Monitoring

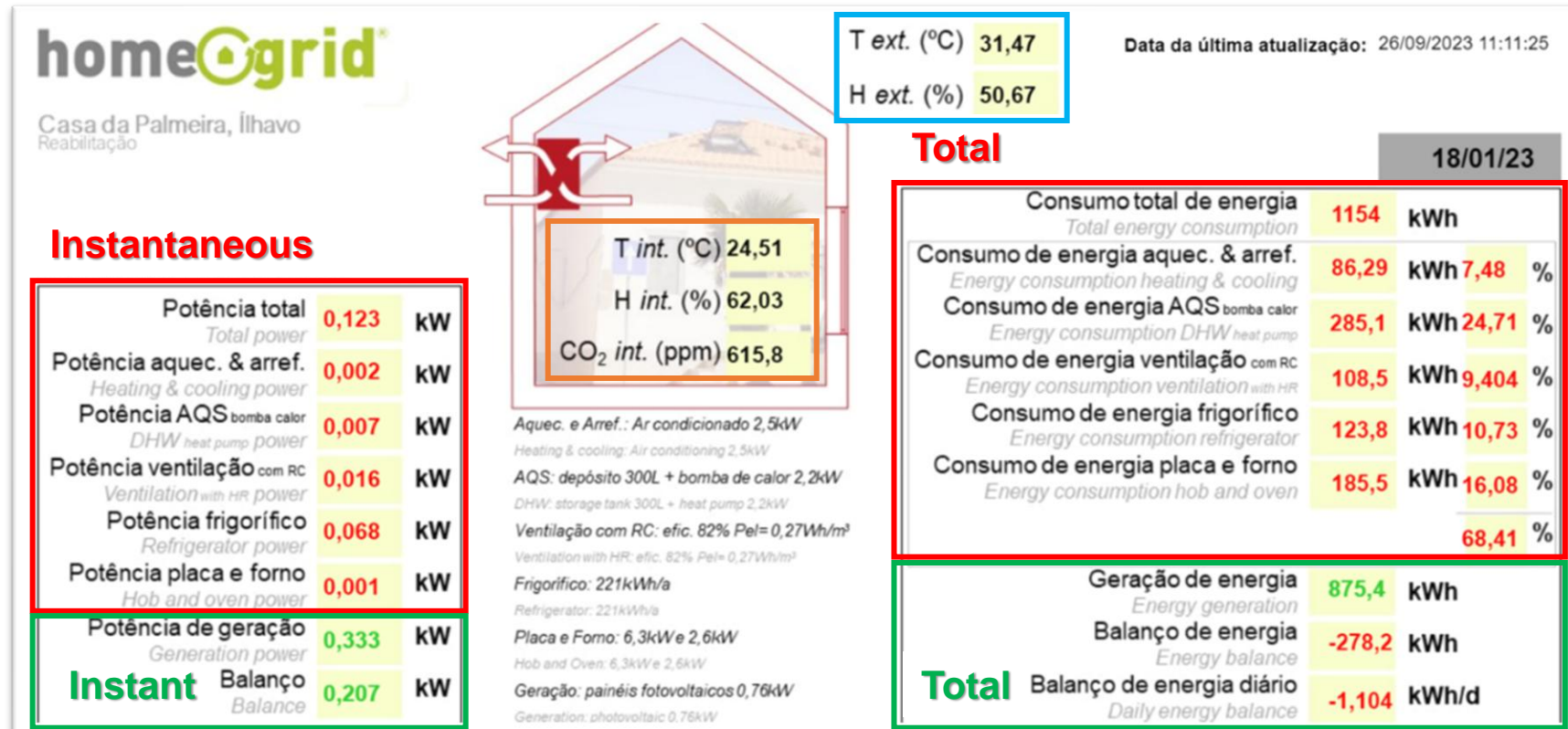
- The monitoring data analysed was collected during **two entire years**, from 18th January 2023 to 17th January 2025 in one apartment.
- The platform (ZEUS version 6.1.28 developed by Microcom) was configured by Homegrid and provides **open access** to the synoptic **real time data**.
- The data was collected **every minute**, totalizing 1 059 282 data points of each parameter.

Energy consumption – total and instantaneous (electrical only): total energy, air conditioning, DHW, ventilation, refrigerator, cooking

Energy generation – total and instantaneous (PV panels)

Indoor environment quality: temperature, relative humidity, CO₂ concentration

External conditions: temperature, relative humidity



Case study 1: “Casa da Palmeira”

Results – energy consumption

Type of use	Energy demand (kWh/year) Real - monitoring	%	
Heating and cooling	148 (heating) + 63 (cooling) 211 (total)	6,2	lowest share of the energy consumption
DHW	893	26,4	biggest share of the energy consumption
Ventilation	273	8,1	
Refrigerator	401	11,9	almost double the consumption of the split unit
Cooking	528	15,6	
Total	3383	-	Very low energy consumption equivalent to less than €1 per day
System	Electricity generation (kWh/year) Real - monitoring	%	
2 PV (0,76 kW)	1008	29,8	equivalent to 30% of the total consumption

Case study 1: “Casa da Palmeira”

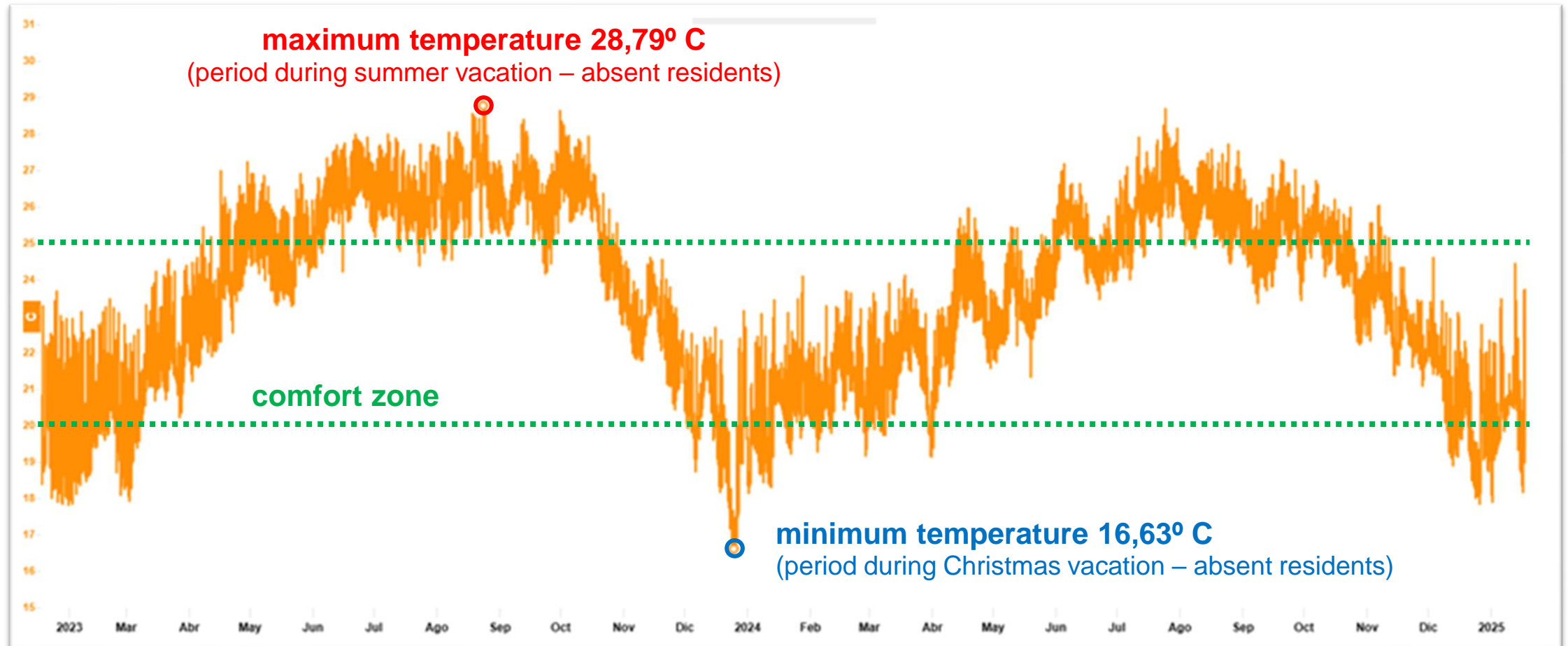
Results – energy consumption vs PHPP estimation

Type of use	Energy demand (kWh/year)		Energy demand (kWh/year)	
	Real - monitoring	%	Estimated - PHPP	%
Heating and cooling	148 (heating) + 63 (cooling) 211 (total)	6,2	866 (heating) + 57 (cooling) 923 (total)	24,1
DHW	893	26,4	682	17,8
Ventilation	273	8,1	426	11,1
Refrigerator	401	11,9	442	11,5
Cooking	528	15,6	458	11,9
Total	3383	-	3834	-
System	Electricity generation (kWh/year)		Electricity generation (kWh/year)	
	Real - monitoring	%	Estimated - PHPP	%
2 PV (0,76 kW)	1008	29,8	980	25,6

Case study 1: “Casa da Palmeira”

Results – indoor environmental quality: TEMPERATURE

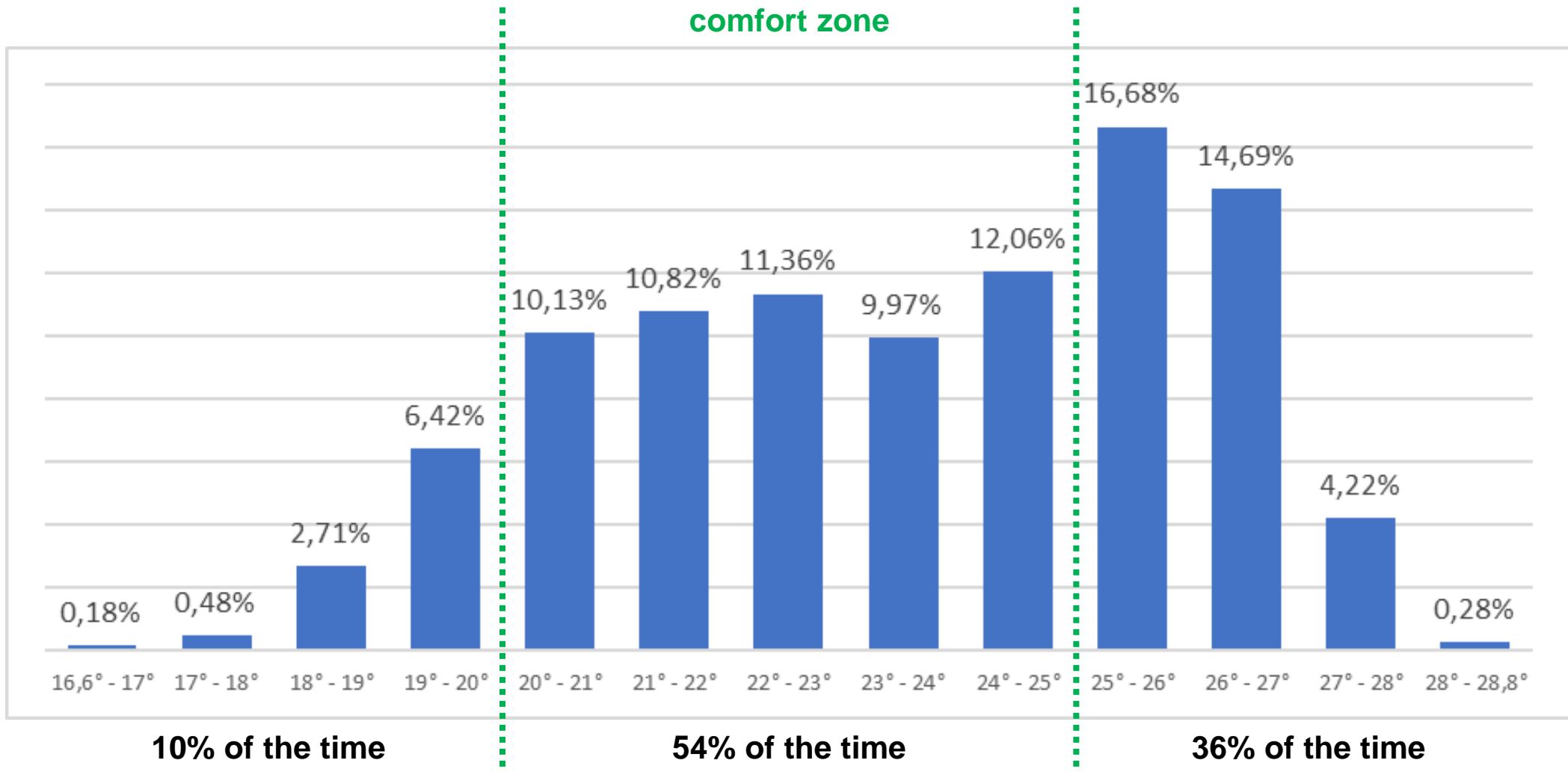
The indoor temperature measured points through the 2 years period of analysis.



Case study 1: "Casa da Palmeira"

Results – indoor environmental quality: TEMPERATURE

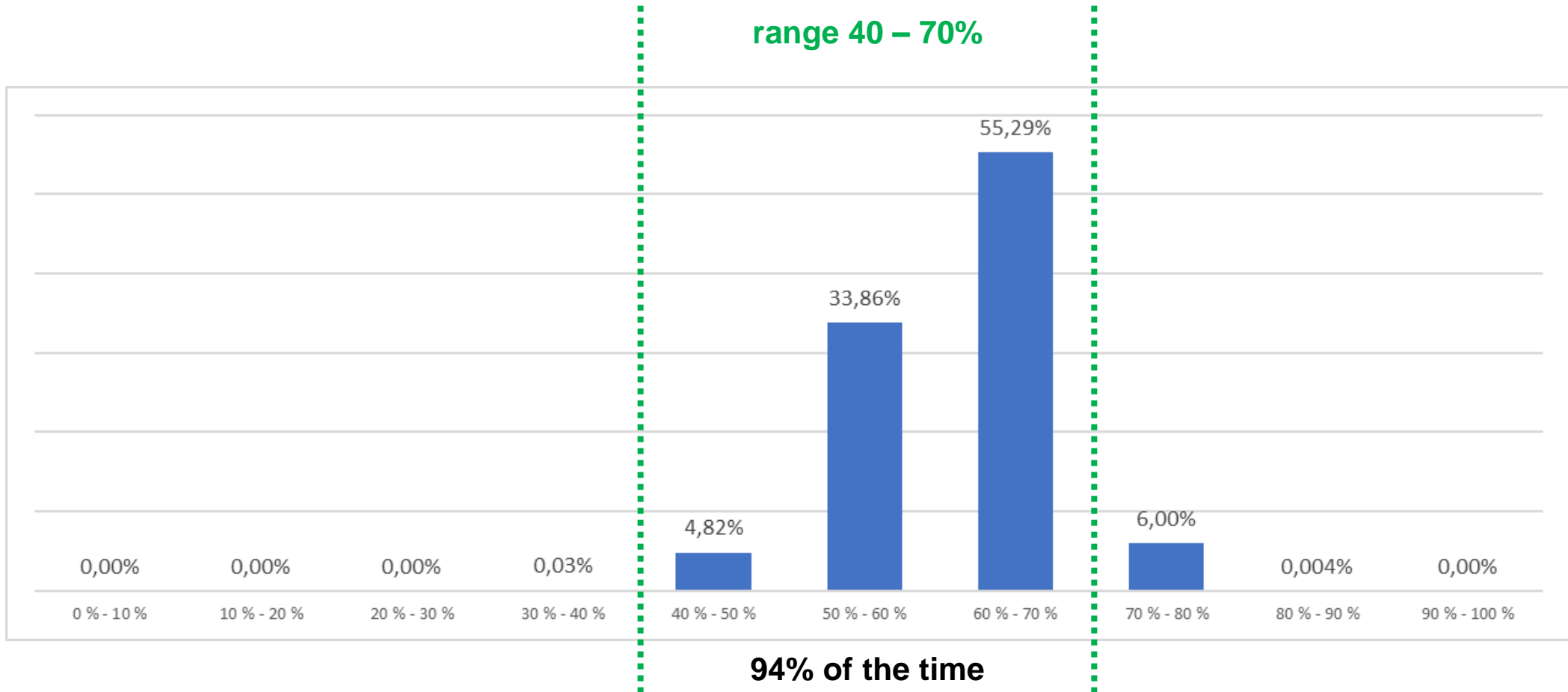
The percentage of the indoor temperature measured points in each degree range.



Case study 1: “Casa da Palmeira”

Results – indoor environmental quality: RELATIVE HUMIDITY

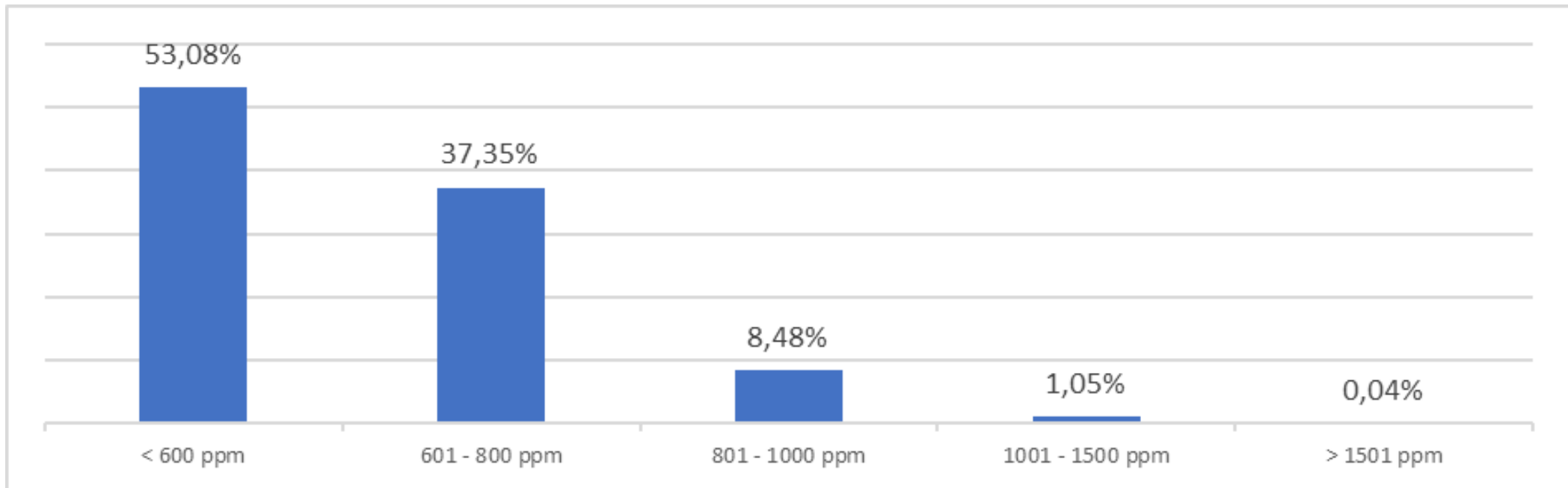
The percentage of the relative humidity measured points in each range.



Case study 1: “Casa da Palmeira”

Results – indoor environmental quality: CO₂ CONCENTRATION

The percentage of the CO₂ measured levels in each range.



Case study 1: “Casa da Palmeira”

Results – analysis

Understanding the high indoor temperatures and the low energy consumption for heating and cooling:

- **Climate data**

- 2023 and 2024 were abnormally hot years: 2023 was the second hottest year since 1931 in Portugal and 2024 was the fourth.
- The official climate data is from a near location and has slight differences.

- **User behaviour and preferences**

- The highest and lowest temperatures occurred during vacation periods, when the house was vacant.
- The different perceptions of comfort of the users in relation to the standard comfort range. The feedback from the users did not reveal overheating problems.

- **Sensor location**

- The temperature sensor is placed in a location more prone to overheat, near the glazed entrance door facing south, although it never gets direct solar radiation.

- **Effective efficiency of the equipment**

- The real conditions varied from the “official” setpoints leading to differences in the performance.

Case study 1: “Casa da Palmeira”

Results – energy consumption vs PHPP estimation

Tipo of use	Energy demand (kWh/year)		Energy demand (kWh/year)	
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Case study 1: “Casa da Palmeira”

Results – energy consumption vs PHPP estimation **VERY ROUGHLY UPDATED climate data**

Tipo of use	Energy demand (kWh/year)		Energy demand (kWh/year)	
	Real - monitoring	%	Estimated - PHPP	%
Heating and cooling	148 (heating) + 63 (cooling) 211 (total)	6,2	155 (heating) + 181 (cooling) 336 (total)	10,3
DHW	893	26,4	682	21,0
Ventilation	273	8,1	426	13,1
Refrigerator	401	11,9	442	13,6
Cooking	528	15,6	458	14,1
Total	3383	-	3247	-
System	Electricity generation (kWh/year)		Electricity generation (kWh/year)	
	Real - monitoring	%	Estimated - PHPP	%
2 PV (0,76 kW)	1008	29,8	980	30,2

Case study 1: “Casa da Palmeira”



Texugo The Cat, “the happy resident”

Case study 2: “nZEB office +”

- Location: Ílhavo, Portugal
- Office unit
- TFA: 50 m²

- Beginning of office operation: 2014
- The renovation project: 2017
- The renovation works: 2018
- Concluding the process: 2019
- Learning with the operation: 2020
- The certification: 2024



Case study 2: “nZEB office +”

- Location: Ílhavo, Portugal
- Office unit
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- Beginning of office operation: 2014
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- The renovation works: 2018
- Concluding the process: 2019
- Learning with the operation: 2020
- The certification: 2024

The detailed presentation about this project is available here:
<https://passipedia.org/webinars>

Project Spotlight: Two pilot EnerPHit Unit projects in Italy and Portugal

with Laszlo Lepp, Passivhaus Austria

Francesco Nesi, ZEPHIR Passivhaus Italia and João Gavião, Passivhaus Portugal

Wednesday, July 10

One appointment:
6pm Frankfurt / 5pm London
12pm New York / 9am San Francisco

1PHA Webinars

PHOTO: ANDRÉ SOARES - BERGAMO

Case study 2: “nZEB office +”

2014

Case study 2: “nZEB office +”

Initial situation

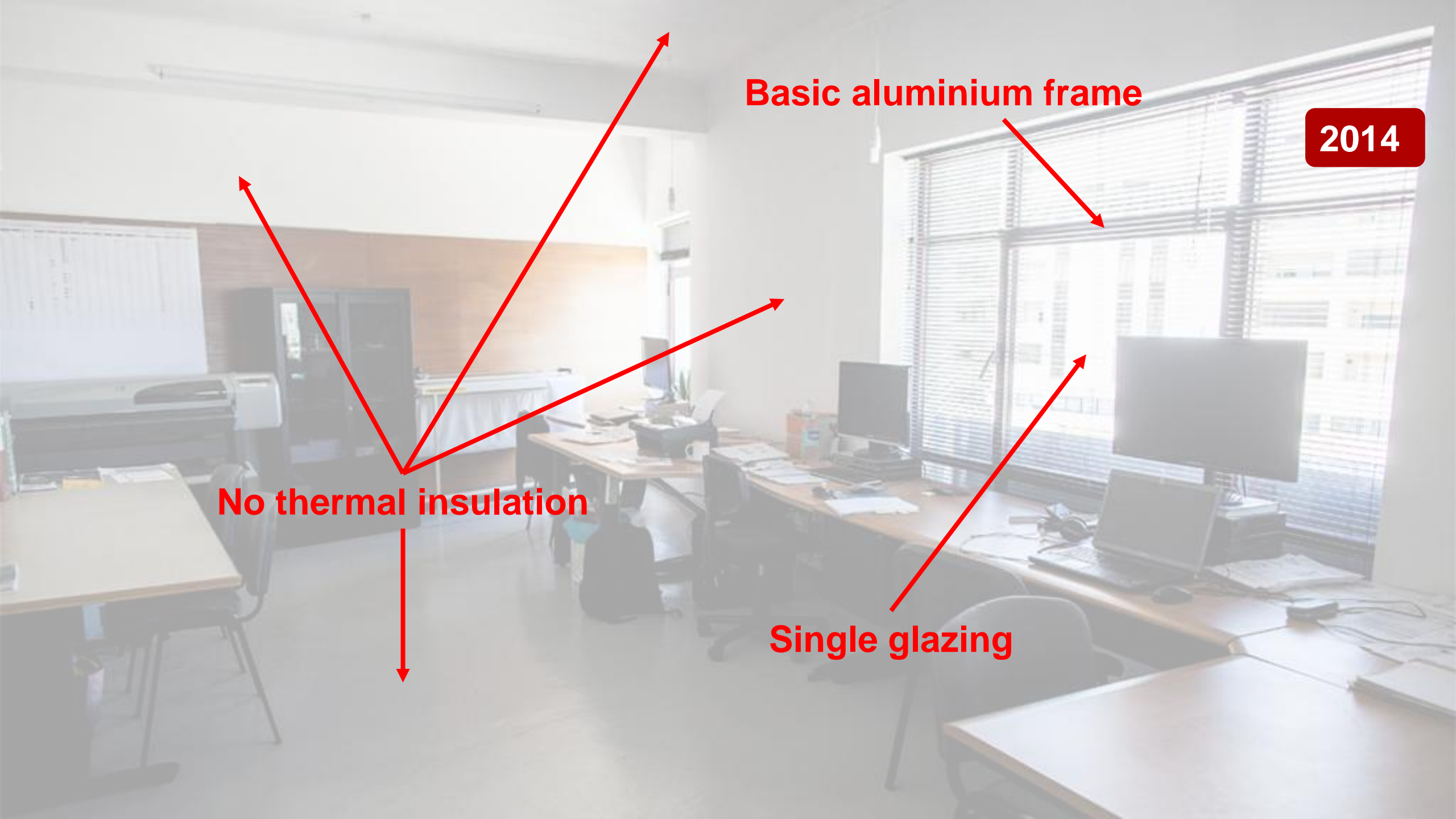
2014



- Typical services building of the mid 90's;
- Located in the center of Ílhavo, Portugal;
- Treated floor area: 52 m²
- We moved to that office in 2014

2014





Basic aluminium frame

2014

No thermal insulation

Single glazing

Case study 2: “nZEB office +”

2017

Case study 2: “nZEB office +”

Initial PHPP results

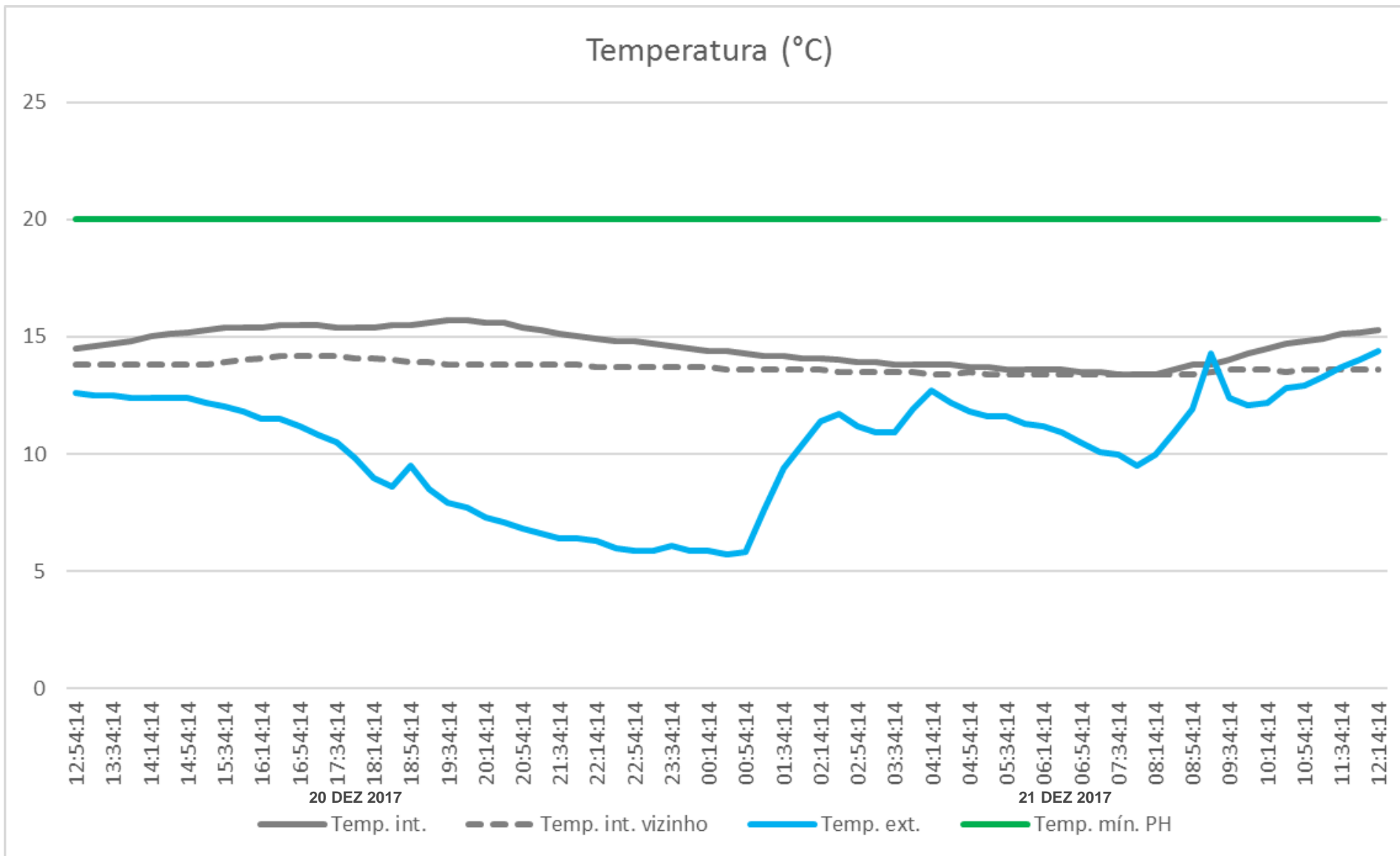
2017

Specific building characteristics with reference to the treated floor area						
				Criteria	Alternative criteria	Fullfilled? ²
Space heating	Treated floor area m ²	52,0				
	Heating demand kWh/(m ² a)	121	≤	15	-	No
	Heating load W/m ²	59	≤	-	-	
Space cooling	Cooling & dehum. demand kWh/(m ² a)	-	≤	-	-	-
	Frequency of overheating (> 25 °C) %	11	≤	10	-	No
	Frequency of excessively high humidity (> 12 g/kg) %	1	≤	20	-	Yes
	Airtightness	Pressurisation test result n ₅₀ 1/h	5,0	≤	1,0	-
Non-renewable Primary Energy (PE)	PE demand kWh/(m ² a)	406	≤	-	-	-
Primary Energy Renewable (PER)	PER demand kWh/(m ² a)	232	≤	236	236	Yes
	Renew. energy generation (in rel. to projected building footprint area) kWh/(m ² a)	0	≥	-	-	

Case study 2: "nZEB office +"

2017

Initial situation – monitoring (temp. °C)



The heating supply was realized by 2 electrical radiators (2 kW + 1,5 kW).

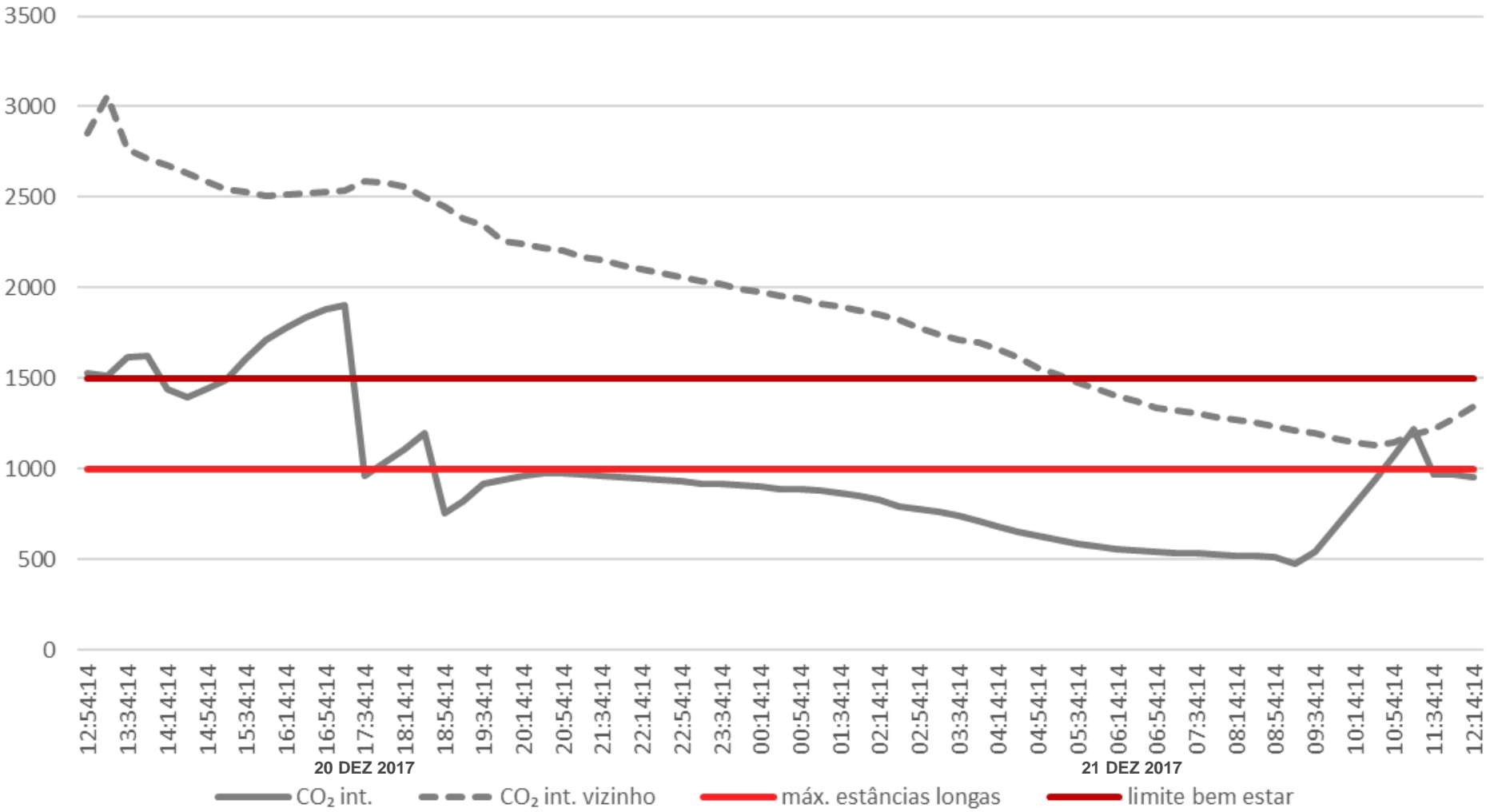
During the coldest periods the higher internal temperature only reached 16°C.

Case study 2: "nZEB office +"

2017

Initial situation – monitoring (CO₂)

Concentração CO₂ (ppm)



The ventilation was realized by regular windows opening.

Case study 2: “nZEB office +”

Renovation project

2017





2017

Case study 2: “nZEB office +”

Final PHPP results

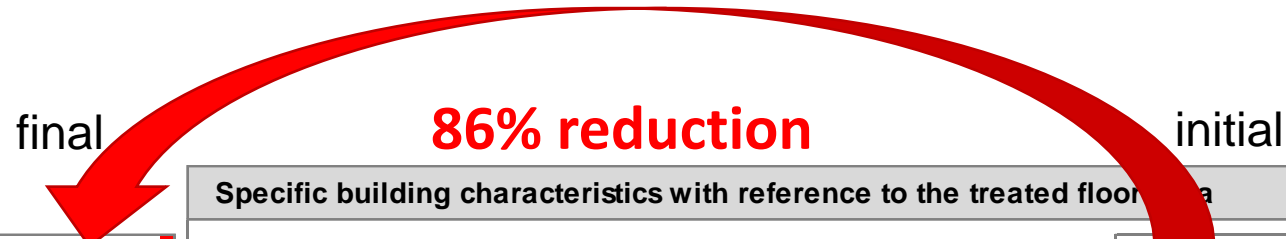
2017

Specific building characteristics with reference to the treated floor area						
				Criteria	Alternative criteria	Fullfilled? ²
Space heating	Treated floor area m ²	50,0				
	Heating demand kWh/(m ² a)	17	≤	-	-	-
	Heating load W/m ²	14	≤	-	-	-
Space cooling	Cooling & dehum. demand kWh/(m ² a)	-	≤	-	-	-
	Frequency of overheating (> 25 °C) %	8	≤	10		Yes
	Frequency of excessively high humidity (> 12 g/kg) %	0	≤	20		Yes
	Airtightness	Pressurisation test result n ₅₀ 1/h	0,7	≤	1,0	
Non-renewable Primary Energy (PE)	PE demand kWh/(m ² a)	124	≤	-		-
Primary Energy Renewable (PER)	PER demand kWh/(m ² a)	56	≤	64	64	Yes
	Renew. energy generation (in rel. to projected building footprint area) kWh/(m ² a)	26	≥	-	-	

Case study 2: "nZEB office +"

PHPP comparison results

2017



final		Specific building characteristics with reference to the treated floor area		initial		Criteria	Alternative criteria	Fullfilled? ²
50,0	Treated floor area m ²	52,0						
17	Space heating Heating demand kWh/(m ² a)	121	≤	15	-			No
14	Heating load W/m ²	59	≤	-	-			
-	Space cooling Cooling & dehum. demand kWh/(m ² a)	-	≤	-	-			-
8	Frequency of overheating (> 25 °C) %	11	≤	10				No
0	Frequency of excessively high humidity (> 12 g/kg) %	1	≤	20				Yes
0,7	Airtightness Pressurisation test result n ₅₀ 1/h	5,0	≤	1,0				No
124	Non-renewable Primary Energy (PE) PE demand kWh/(m ² a)	406	≤	-				-
56	Primary Energy PER demand kWh/(m ² a)	232	≤	236	236			Yes
26	Renewable (PER) Renew. energy generation (in rel. to projected building footprint area) kWh/(m ² a)	0	≥	-	-			Yes

Case study 2: “nZEB office +”

2018

Case study 2: “nZEB office +”

Initial situation – electrical bill

2018



4 €/m²

This represents a 2nd rent

In 2018, in Ílhavo, the average office rental was around 5€/m² per month

2018



2018



Temos de celebrar a vida,
a natureza, a abundância humana.
As pessoas não são felizes porque não têm tempo para celebrar.
Estão sempre ocupadas,
vivem demasiado depressa.



wefi

NAVIGATOR



2018

2018





2018

2018



2018

Component	Building assemblies	U-value W/(m²K)
External wall	Existing wall, 60 mm extruded polystyrene insulation boards + wooden beams, plaster board	0,38
Roof	Existing roof, 60 mm extruded polystyrene insulation boards + wooden beams, plaster board	0,42
Floor	Existing floor, 20 mm extruded polystyrene insulation boards, composite cork flooring	0,65
Window	Existing window + new window (PVC frame: U_f : 1,30 W/(m ² K), double glazing: U_g : 1,00 W/(m ² K); g: 0,38, warmedge spacer	1,19

Case study 2: “nZEB office +”

Building services

Ventilation system

- Zehnder ComfoAir Q350 HRV
- Average air change rate: 0,6 1/h
- Average electrical power: 16 W
- Annual electricity cost: 35 €

Heating/Cooling

- 2 kW split unit
- Daikin Premium +

**2018**

Case study 2: “nZEB office +”

Blower door test

2018



	Resultado	Intervalo confiança 95%	
q_{50} [m ³ /h]	93.4	89.8	97.3
n_{50} [h ⁻¹]	0.65	0.63	0.68
q_{E50} [m ³ /(h·m ²)]	0.37	0.35	0.38
q_{F50} [m ³ /(h·m ²)]	1.84	1.76	1.91

Case study 2: “nZEB office +”

Photos after conclusion

2018



2018



2018



zehnder

Case study 2: “nZEB office +”

2019

Case study 2: “nZEB office +”

Energy production

4 PV panels

- Power: 1040 W


2019



Case study 2: “nZEB office +”

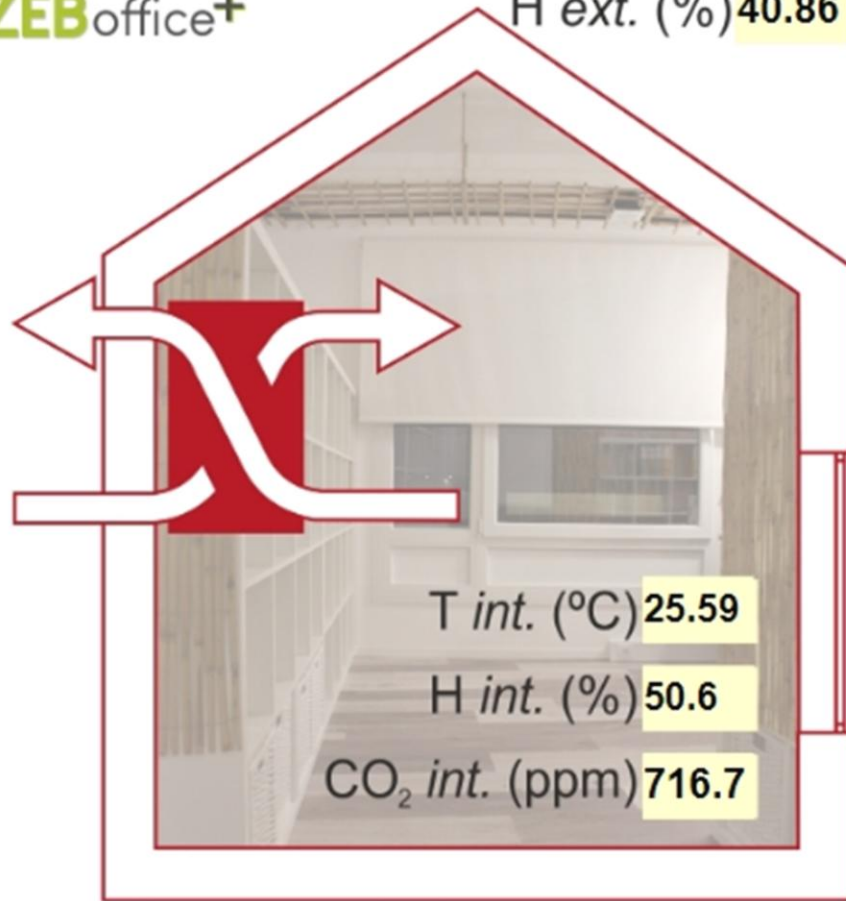
Start of the monitoring

2019



T ext. (°C) 36.63

H ext. (%) 40.86



T int. (°C) 25.59

H int. (%) 50.6

CO₂ int. (ppm) 716.7

Instantâneo / *instantaneous*

Consumo total de energia <i>Total energy consumption</i>	0.78 kW
Consumo de energia (aquec & arref) <i>Energy consumption (heating & cooling)</i>	0.526 kW
Produção de energia <i>Energy production</i>	0.782 kW
Balanco de energia <i>Energy balance</i>	0 kW

Totais desde o início da monitorização
Totals since the beginning of monitoring 20 / 2 / 2019

Consumo de energia <i>Energy consumption</i>	488 kWh
Consumo de energia (aquec & arref) <i>Energy consumption (heating & cooling)</i>	94.88 kWh
Produção de energia <i>Energy production</i>	815 kWh
Balanco de energia <i>Energy balance</i>	327 kWh
Balanco médio de energia (por dia) <i>Average energy balance (per day)</i>	2.319 kWh/d

Case study 2: “nZEB office +”

Research works

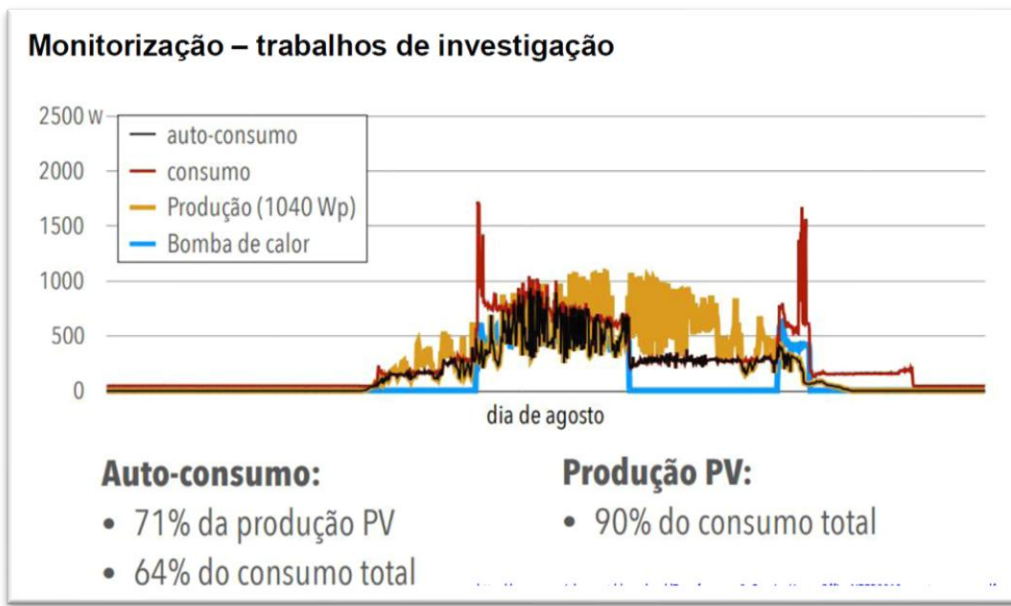
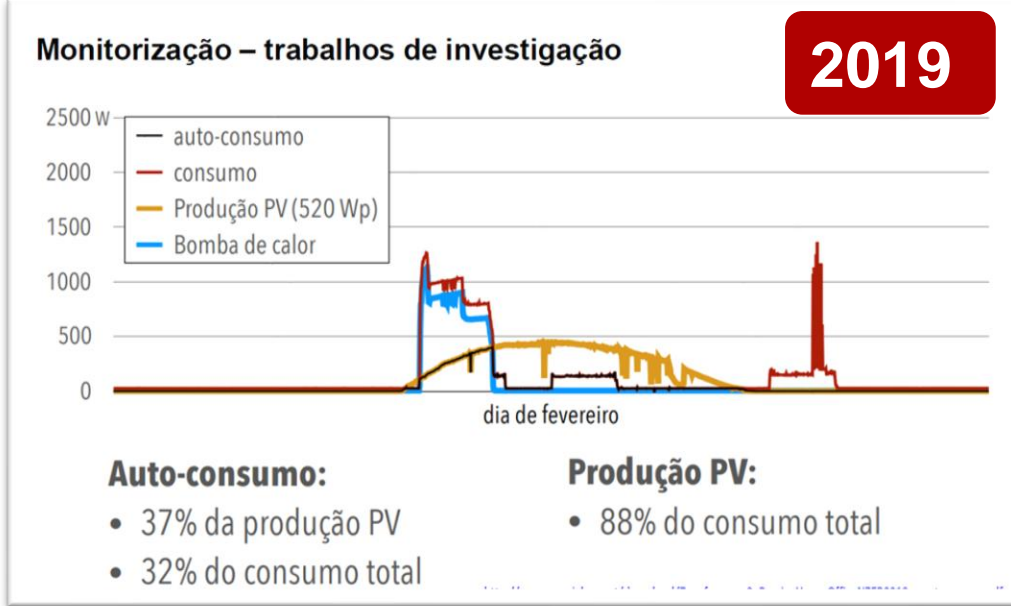
MEIO ANO DE DESEMPENHO DO NZEB OFFICE+

MARTA OLIVEIRA PANÃO
mopanao@fc.ul.pt






Aveiro, 28 novembro 2019



Case study 2: “nZEB office +”

2019

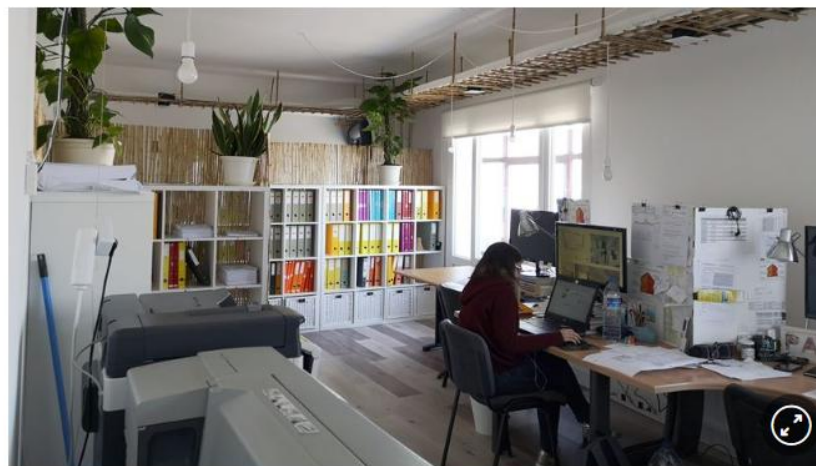
Media coverage – national radio

The screenshot shows the top section of the Renascença website. It includes a navigation bar with the station's logo, a menu icon, and several program links: "NO AR", "ÚLTIMAS", "VÍDEOS V+", "OUVIR", "AS TRÊS DA MANHÃ", "NUNCA É TARDE", "BOLA BRANCA", and "OPINIÃO". Below the navigation bar is a promotional banner for "As Três da Manhã" with a photo of three women and the text "De 2ª a 6ª Entre as 7h e as 10h".

É o primeiro escritório sustentável em Portugal e produz mais energia do que consome

28 fev, 2019 - 10:20 - Mariana Freitas

Localizado em Ílhavo, este espaço foi reabilitado segundo os princípios da construção ecoeficiente e sustentável. O resultado é uma poupança na ordem dos 75%.



O nZEBoffice+ é o novo escritório da Homegrid e também sede da Associação Passivhaus Portugal. Foto: Homegrid

Trabalhar num escritório com necessidades quase nulas de energia. É o que faz João Gavião há cerca de dois meses. O primeiro escritório sustentável em Portugal fica em Ílhavo, Aveiro, e está em pleno funcionamento desde dezembro do ano passado.

Case study 2: “nZEB office +”

2020

Case study 2: “nZEB office +”

Research works

2020

The poster features the 'Ciências ULisboa' logo in the top left. The main title is 'Desempenho do nZEBoffice+' in large blue font. Below it, the subtitle reads 'Primeiros resultados da simulação com EnergyPlus' next to the EnergyPlus logo. The authors are listed as 'Henrique João Ribeiro Bonifácio' and 'Marta Oliveira Panão' with the date '20/05/2020'. At the bottom, there are logos for 'PARA TODOS PASSIVE HOUSE CONFERÊNCIA', 'homeGrid', and 'PORTUGAL PASSIVHAUS'.

The cover text is centered and reads: 'UNIVERSIDADE DE LISBOA FACULDADE DE CIÊNCIAS DEPARTAMENTO DE ENGENHARIA GEOGRÁFICA, GEOFÍSICA E ENERGIA'. Below this is the 'Ciências ULisboa' logo. The title of the dissertation is 'Balanço de Energia Consumo-Produção e Indicadores de Desempenho do Escritório nZEBoffice+'. The author is 'Henrique João Ribeiro Bonifácio'. The degree is 'Mestrado Integrado em Engenharia da Energia e do Ambiente'. The supervisor is 'Dissertação orientada por: Marta João Nunes Oliveira Panão'. The year '2020' is printed at the bottom.

Case study 2: “nZEB office +”

Media coverage – national TV

2020



Full episode: <https://youtu.be/kP7uVSyeXPo?si=WInIAs-UDQAJWX3>

Case study 2: “nZEB office +”

2024

Case study 2: “nZEB office +”

2024



Case study 2: “nZEB office +”

PHPP10 final results

2024

Specific building characteristics with reference to the treated floor area						
				Criteria	Alternative criteria	Fullfilled? ²
Space heating	Treated floor area m ²	50,0				
	Heating demand kWh/(m ² a)	17	≤	-	-	-
	Heating load W/m ²	14	≤	-	-	-
Space cooling	Cooling & dehum. demand kWh/(m ² a)	-	≤	-	-	-
	Frequency of overheating (> 25 °C) %	8	≤	10		Yes
	Frequency of excessively high humidity (> 12 g/kg) %	0	≤	20		Yes
Airtightness	Pressurisation test result n ₅₀ 1/h	0,7	≤	1,0		Yes
Moisture protection						
	Smallest temperature factor f _{Rsi=0.25} m ² K/W -	-	≥	0,19	0,00	-
Thermal comfort	All requirements fulfilled? -					Yes
	U-value W/(m ² K)		≤	1,65		
	U-value W/(m ² K)		≤	1,30		
	U-value W/(m ² K)		≤	1,40		
	U-value W/(m ² K)		≤	0,90		
Non-renewable Primary Energy (PE)	PE demand kWh/(m ² a)	124	≤	-		-
Primary Energy Renewable (PER)	PER demand kWh/(m ² a)	56	≤	64	64	Yes
	Renew. energy generation (in rel. to projected building footprint area) kWh/(m ² a)	26	≥	-	-	

Case study 2: “nZEB office +”

EnerPHit Certification




The first non-residential EnerPHit Unit Certification

2024


Certificate

Certified retrofit
'EnerPHit Unit'
(Climate zone: Warm)



Dr. Wolfgang Feist
6020 Innsbruck
Austria

nZEB office+
Avenida 25 de Abril, nº33, 3º esquerdo frente, 3830-044 Ílhavo, Portugal



Certified Retrofit
Passive House Institute
Unit

Client	Homegrid, Lda Avenida 25 de Abril, nº33, 3º esquerdo frente 3830-044 Ílhavo, Portugal
Architect	Homegrid, Lda
Building Services	Climacom
Energy Consultant	João Gavião

Buildings retrofitted to the EnerPHit Standard offer excellent thermal comfort and very good air quality all year round. Due to their high energy efficiency, energy costs as well as greenhouse gas emissions are extremely low.


The design of the above-mentioned project meets the criteria defined by the Passive House Institute for modernization to the 'EnerPHit Unit' standard:

Building quality		This building	Criteria	Alternative criteria
Heating	Heating demand [kWh/(m²a)]	17	≤	-
Cooling	Frequency of overheating (> 25 °C) [%]	8	≤	20
Airtightness	Pressurization test result (n50) [1/h]	0,7	≤	0,0
Renewable primary energy (PER)	PER-demand [kWh/(m²a)]	56	≤	64
	Generation (reference to ground area) [kWh/(m²a)]	26	≥	-
Component quality				
Wall with interior insulation to ambient air (U-value)	[W/(m²K)]	0,40	≤	0,75
Windows/Exterior doors (Uw, installed)	I [W/(m²K)]	1,28	≤	1,28
	Glazing (g-value) [-]	0,41	≥	-
Glazing/shading (max. solar load)	[kWh/(m²a)]	68	≤	-
Ventilation (effect. heat recovery efficiency)	[%]	82	≥	-

The associated certification booklet contains more characteristic values for this building.

Innsbruck
15.05.2024

www.passivehouse.com & www.phi-ibk.at




Certifier: Laszlo Kopp, Passivhaus Institut

42641_PHI_EP_20240515_LL

Case study 2: “nZEB office +”

Ongoing monitoring

2024



NZEB office+, Iihavo
Reabilitação

T ext. (°C) **24,22**

H ext. (%) **57,45**

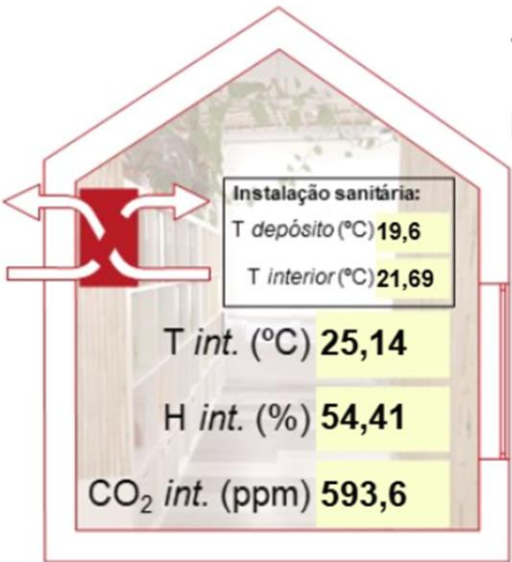
Data última actualização: 14/04/2026 15:27:58

Habituação vizinha não Passive House.
Neighbor dwelling not PH.

T int. (°C) **21,03**

H int. (%) **61,05**

CO₂ int. (ppm) **576,4**



Instalação sanitária:
T depósito (°C) **19,6**
T interior (°C) **21,69**

T int. (°C) **25,14**

H int. (%) **54,41**

CO₂ int. (ppm) **593,6**

Totais desde o início da monitorização
Totals since the beginning of monitoring **20/02/2019**

Ventilação com RC: efic. 91% Pel= 0,24Wh/m³
Ventilation with HR: efic. 82% Pel= 0,27Wh/m³

Geração: painéis fotovoltaicos 1kW
Generation: photovoltaic 1kW

Consumo total de energia <i>Total energy consumption</i>		15 746	kWh
Consumo de energia aquec. & arref. <i>Energy consumption heating & cooling</i>		3936	kWh 25 %
Produção de energia <i>Energy production</i>		11 852	kWh
Balanco de energia <i>Energy balance</i>		-3894	kWh
Balanco de energia diário <i>Daily energy balance</i>		-1,497	kWh/d

Instantâneo / Instantaneous

Potência total <i>Total power</i>	0,418	kW
Potência aquec. & arref. <i>Heating & cooling power</i>	0,004	kW
Potência de geração <i>Generation power</i>	0,599	kW
Balanco <i>Balance</i>	0,216	kW

2024



2024



Conclusion and lessons learned - two case studies



Casa da Palmeira



nZEB office +

Conclusion and lessons learned - two case studies

These projects demonstrate the potential of the Passive House standard when applied to the existing building stock.

The PHPP demonstrated its robustness in predicting building performance during the operation.

It must be paid attention to the fact that the users preferences and tolerances may differ from standard notions of thermal comfort, specially in warmer climates.

Case study 1: *Casa da Palmeira*

NZEB office+

The first non-residential
EnerPHit Unit Certification

This project started without aiming the certification because it was not a possible scenario at that time.

This process demonstrates that, if the work is consistent and rigorous, we can get the validation in a later phase.

Case study 2: *nZEB office +*

Thank you

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